HEDDLU GOGLEDD CYMRU
NORTH WALES POLICE

Response Date:20/10/2026

2026/1067 - Police staff personal injury statistics

In response to your recent request for information regarding;

I am writing under the Freedom of Information Act 2000 to request information concerning personal injuries reported by police officers, staff, and PCSOs, as well as the personal injury claims and compensation associated with these incidents.
Please provide the following information for the financial years 2023/24, 2024/25 and 2025/26:

1. **The total number of personal injuries recorded/reported by police officers, police staff, and PCSOs during duty.**
2. **A breakdown of these injuries by category/type (e.g., physical assault, slips/trips/falls, vehicle incidents, training injuries, manual handling, mental health/stress-related injuries)**
3. **A breakdown of the primary cause or nature of the injuries (e.g., assault, equipment failure, unsafe working environment, vehicle collisions).**
4. **The total number of personal injury claims submitted against the force by police officers, staff, or former personnel, and the total amount paid out in compensation for personal injury claims in each financial year.**

Year	Number of personal injury claims received.	Category	Breakdown of injuries
2023/24	8	Trip/slip x 2 Alleged injury to back whilst carrying out duties x 1 Alleged hearing loss x 1	Tripped in car park. Fell through ceiling. Alleged back injury whilst cleaning cells. Alleged Claimant was not provided with hearing protection at any stage during employment and no protections were put in place to protect hearing.

		Alleged psychiatric injury x 1 Allegedly assault during arrest of suspect x 1 Personal and psychiatric injuries and consequential losses sustained as a result of abuse x2	Alleged psychiatric injury. Alleged injury to elbow sustained during arrest of suspect. Assaulted by officer.
2024/25	6	Alleged injury whilst attending training course x1 Alleged assault x1 Alleged injury to knee whilst on duty x1 Alleged trip whilst on duty x1 Alleged psychiatric injury whilst on duty x2	Allegedly sustained whiplash injury as a result of too much force being used by colleague during a training exercise. Injury whilst detaining suspect in custody. Alleged not enough staff on duty. Alleged injury to knee. Alleged burn to hand. Alleged psychiatric injury. Alleged psychiatric injury.
2025/26	8	Alleged injury whilst attending training course x2 Alleged injury whilst arresting suspect x 1 Alleged injury whilst on duty x2 Alleged injury whilst on duty x1	Allegedly sustained whiplash type injury. Alleged excessive force was used during the training exercise. Alleged injury to right fibia, ligament damage to right ankle. Claimant alleged it was unsafe for the training to take place in full operational uniform. Alleged fracture to hand whilst attempting to place suspect in vehicle. Claims ongoing - unable to provide any further information.

		Alleged assault x1 Alleged injury whilst on duty x1	Claim ongoing – unable to provide any further information. Claim ongoing – unable to provide any further information. Claim ongoing- unable to provide any further information.

Total compensation including Claimant's costs, NWP's costs, CRU payments and NHS Charges in relation to the above claims received between 1st April 2023 – 31st March 2026 which have been settled.

- £417,722.30

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 16/10/2026