



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date: 30/09/2026

2026/1016 - Mental Health Crisis Pathways

In response to your recent request for information regarding;

I would be grateful if you could provide the following information regarding digital solutions used by your force in relation to Mental Health Act assessments and Section 136 pathways.

1. Does your force currently utilise any digital system, platform or application to support:

- **Section 136 detentions;**
- **Mental Health Act assessments;**
- **Section 135 warrant execution**

No

2. For each system identified, please provide:

- **Supplier name;**
- **Product name;**
- **Contract start date;**
- **Contract expiry date;**
- **Contract value (where available);**
- **Lead contracting organisation.**
- **Procurement Route:**

N/A

3. Does your force currently utilise any services or products supplied by Thalamos? If yes, please confirm information below, unless specified in question 2;

- **Product name;**
- **Contract start date;**
- **Contract expiry date;**
- **Contract value (where available);**
- **Lead contracting organisation.**
- **Procurement Route:**

No

4. Are there any plans within the next 24 months to:

- **Procure a new digital solution;**
- **Replace an existing solution;**
- **Digitise any aspect of the Section 136 pathway;**
- **Digitise Mental Health Act assessment workflows; or**
- **Support Right Care Right Person implementation through digital systems?**

No plan in place, however the force is currently researching possible digital solutions for Section 136 pathway.

6. If applicable, please provide details of any upcoming procurement exercises, market engagement activities or contract renewal dates (if not captured above).

N/A

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 29/09/2026