HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:18/11//2026

2026/1166 - Civil enforcement industry crime allegations and police incidents, 2018–2025

In response to your recent request for information regarding;

Please treat this as a Freedom of Information Act 2000 request for EXISTING AGGREGATE STATISTICS ONLY, covering 1 January 2018 to 31 December 2025, by calendar year if available.

The subject is criminal allegations, crime outcomes and police involvement associated with civil debt enforcement by certificated enforcement agents, High Court Enforcement Officers, bailiffs and contractors collecting civil debts for public or private creditors. If your records distinguish activity during enforcement work from unrelated incidents involving people who work as agents, please report them separately. No personal information is sought.

A. ALLEGATIONS AGAINST ENFORCEMENT PERSONNEL: Please provide any existing annual aggregate counts, by recorded offence category, of incidents or crimes in which civil enforcement personnel are recorded as suspects/alleged offenders, including homicide, rape/sexual offences, GBH/ABH/assault, blackmail, fraud, witness intimidation, perverting the course of justice/false reports, harassment, false imprisonment and criminal damage. Include arrests, charges and outcomes only where already available in the same or an existing report.

B. ALLEGATIONS BY OR AGAINST ENFORCEMENT PERSONNEL: Separately, please provide any existing annual counts, by offence category, of incidents/crimes in which enforcement personnel are recorded as victims, reporting complainants or principal witnesses in encounters with debtors/occupants, and existing aggregate arrest/charge/outcome figures. If already recorded, provide numbers of prosecutions discontinued when a reporting witness withdrew support, declined to attend or ceased cooperating; do not infer dishonesty from a withdrawal.

C. POLICE INVOLVEMENT: Please provide existing annual counts of calls/incident records or police deployments involving civil debt enforcement, where held, and any already available breakdown for arrests, injuries to the public, injuries to enforcement personnel or recorded safeguarding issues.

D. REPEAT INCIDENTS AND RECORDING CAPABILITY: Where already available, provide anonymous aggregate counts of repeat involvement of enforcement personnel linked through existing consistent person IDs or previous-name/alias fields. Please state whether your systems can identify enforcement involvement through a dedicated code, searchable occupation/employer field, incident flag, or

existing management report. Supply any existing relevant code lists/report definitions.

If no such industry-specific aggregate statistics are held, or they cannot be produced without manual review or creating new data, please say so explicitly. Distinguish zero recorded cases from information not recorded, not held, and information held but not readily extractable. I do not ask you to review every crime narrative, cross-match databases manually, construct new statistics, name individuals, or access confidential personal records.

Our information is set up and searchable for our policing purposes. To obtain the information in the format you have requested would involve manually reviewing each record on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 17/11/2026